



Alexandria • Lafayette • Monroe • New Orleans • Shreveport • Northshore • Meridian, MS

Dear Valued Client:

This letter is to confirm that **Delta Pathology is a provider and fully in-network with United Healthcare.**

As it has been reported that clients have received misleading information on the subject indicating that Delta Pathology is not in-network. This is an effort by UHC to decrease their costs by making providers think we are not in-network and thus directing their specimens to labs with which they may have negotiated a lower fee schedule. They use the terms such as “Designated Diagnostic Provider” or “Preferred Lab Network”, which are designed to imply that these are the only labs in their network.

Again, **Delta Pathology is fully in-network with UHC** and as the attachment from UHC explains to clinical providers, “...members can continue to use any lab in our network, and we won’t penalize you or members for not using Preferred Lab Network providers.

Please share this email and attachment with your billing department and others as needed. If you have any further questions, do not hesitate to contact:

Alicia McCall, Billing Director – 318-841-9522

Melonie Falcon, CEO – 318-344-8001

Susie Trammell, Client Representative – 337-534-2268

Thank you and we are always here to provide the best service to our clients.

Sincerely,

Melonie Falcon, CEO